

IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

Creek Co RWD #7 Did Not Meet Treatment Requirements

Our water system recently violated a drinking water requirement. Although this was not an emergency, as our customers, you have a right to know what happened, what you should do, and what we did (are doing) to correct the situation.

We routinely monitor your water for turbidity (cloudiness). This tells us whether we are effectively filtering the water supply. When there are high levels of turbidity, there is an increased chance that the water may contain disease causing organisms. The following sample sites exceeded the turbidity standard of 0.3 NTU for the combined filter effluent in more than 5% of samples.

Sample Site Standard	Monitoring Period	Percent % of Samples Above
TP001-Creek Co RWD # 7 Treatment Plant	September 2024	12%

What should I do? There is nothing you need to do. You do not need to boil your water or take other corrective actions. However, if you have specific health concerns, consult your doctor. If you have a severely compromised immune system, have an infant, are pregnant, or are elderly, you may be at increased risk and should seek advice from your health care providers about drinking the water.

What does that mean? This is not an emergency. If it had been, you would have been notified within 24 hours. *Turbidity has no health effects. However, turbidity can interfere with disinfection and provide a medium for microbial growth. Turbidity may indicate the presence of disease causing organisms. These organisms include bacteria, viruses, and parasites that can cause symptoms such as nausea, cramps, diarrhea and associated headaches.* These symptoms, however, are not caused only by organisms in drinking water, but also by other factors. If you experience any of these symptoms and they persist, you may want to seek medical advice.

CORRECTIVE ACTION

What happened? What is being done? When will the violation be resolved? In August of 2024, I was fighting the C102 system, multiple malfunctions. September 2024 was still a major problem exceeding .3, October was great after making changes and November 2024 is really looking good after bringing in a technician to reset variables on C102 system. I was struggling with turbidity exceeding .3 on multiple occasions, after examining records, I realized this was mainly occurring after back wash, which means the other 2 filters were below .3 but I have to use the highest number. I did multiple back washes and cleaning of clarifiers, multiple chemical adjustments and jar test. Throughout September 2024 about September 20, 2024, I got the right combination and it has been running much better, in fact for October 2024 we have had turbidity go below .03 to .02. Understand that when one filter exceeds .3 the other two in most instance are not exceeding the .3 number. I am in the process of installing a turbidimeter that will test the true turbidity by combining all three filters and measuring turbidity.

For more information, please contact: Charles Linnet at 918-827-6575.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example) people in apartments, nursing homes, schools and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

This notice is being sent to you by Creek Co RWD #7

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